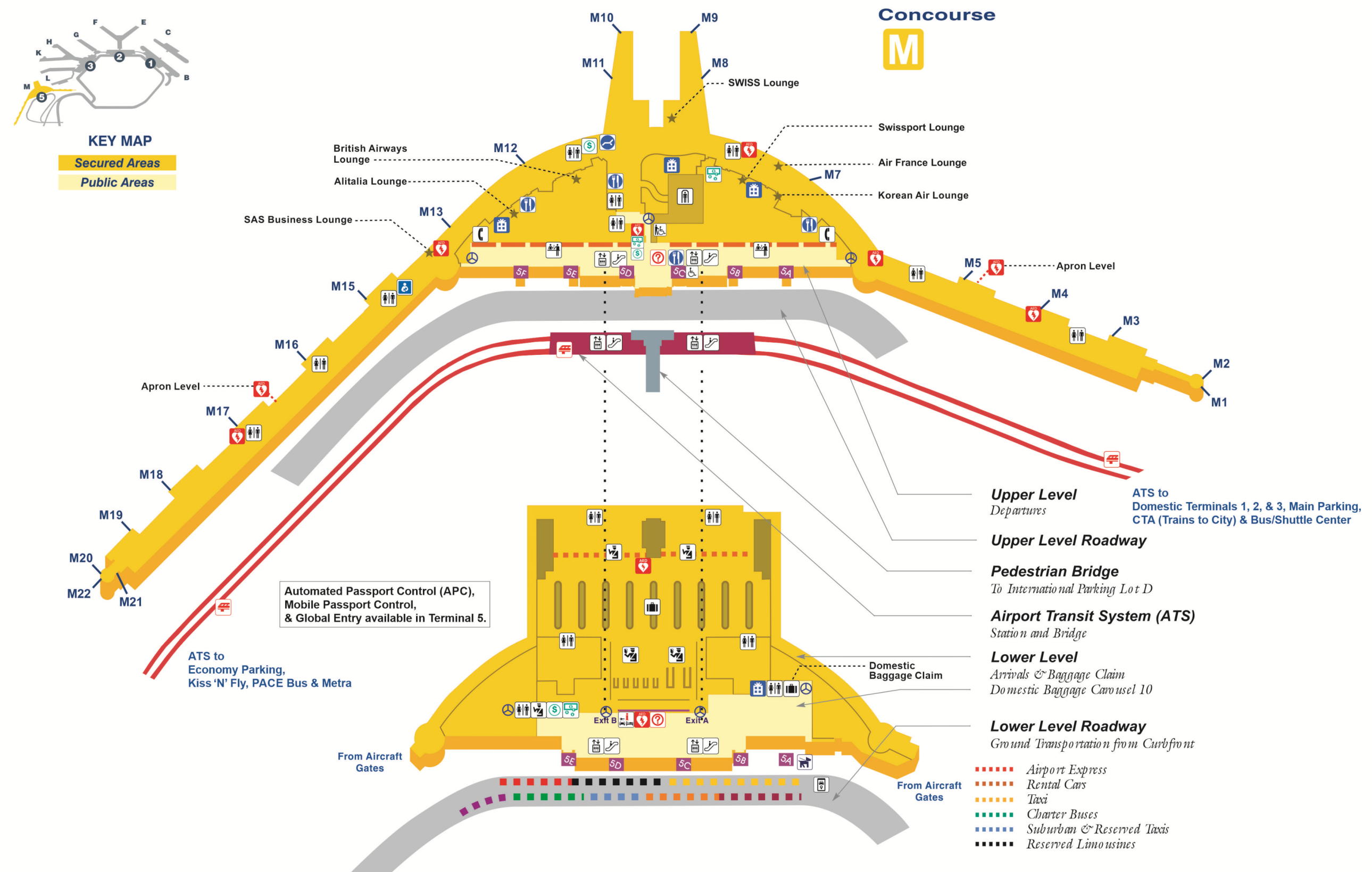


# TERMINAL

5

Aer Lingus | AeroMexico | Air France | Air India | Air New Zealand | Alitalia | American (international arrivals only) | ANA (arrivals only) | Austrian Airlines | British Airways | Cathay Pacific | Cayman Airways | China Eastern | Copa Airlines | Emirates | Ethiopian | Etihad Airways | EVA Air | Finnair | Frontier | Hainan Airlines | Iberia (arrivals only) | Icelandair | Interjet | Japan Airlines (JAL) (arrivals only) | KLM Royal Dutch | Korean Air | LOT Polish Airlines | Lufthansa (arrivals only) | Norwegian | Qatar Airways | Royal Jordanian | SAS | Southwest | Spirit Airlines (international arrivals only) | Sun Country | SWISS | TAP Air Portugal | Turkish Airlines | United (international arrivals only) | VivaAerobus | Volaris |



## PASSENGER SERVICES

- |  |   |   |
|--|---|---|
| Airport Information                                | Exit  | Stairs  |
| All Gender Toilet                                  | Foreign Currency Exchange                           | Telephones  |
| Automated External Defibrillator Unit (AED)        | Mother's Room (Next to Gate M15)                    | Ticket Counter                                    |
| Automated Teller Machine (ATM)                     | Relax   | Toilets   |
| Baggage Claim                                      | Security Checkpoint                                 | Transfer to Terminals 1 & 3 at Gate M1            |
| Butch O'Hare Plane Exhibit (Terminal 2, Main Hall) | Service Animal Relief Area (Lower Level)            | Travelers Aid (773)894-2427                       |
| Chapel (Terminal 2, Mezzanine)                     | Service Area Wheelchair Assistance Contact Airlines | USO (Terminal 2, Mezz & Terminal 3, Rotunda Mezz) |
| Dine   | Shop  | US Customs & Border Protection (CBP)              |
| Door/Vestibule                                     |   | Wheelchair Drop-Off                               |
| Elevators  |   |   |
| Escalators   |   |   |

## GROUND TRANSPORTATION

- |   |  |
|---|--|
| Airport Transit System (ATS)  | PACE Bus at Multi-Modal Facility (847)364-7223       |
| Auto Pound on Bessie Coleman Dr. (773)686-2958                                      | Parking  |
| Bus/Shuttle Center Hotel Courtesy Shuttles Regional Buses Off-Site Parking Shuttles | Parking Elevator Center                              |
| CTA (Trains to City) at Pedestrian Tunnel   | Rental Car & Hotel Info Kiosk (Lower Level Arrivals) |
| Cell Phone Lot adjacent to domestic terminals                                       | Ride App Pickup (Terminal 5, Arrival Level Door 5A)  |
| Kiss 'n Fly at Multi-Modal Facility   | Taxi, Livery Pick-Up Zones Rental Car Shuttle        |
| Metra O'Hare Station on Zemke & Mannheim Rds.                                       | Valet Parking Elevator Centers 2 & 5                 |